



South Metro Fire Rescue's Fire Marshal's Office Continues to Operate During COVID-19 Pandemic

The South Metro Fire Marshal's Office continues to remain committed to protecting the lives and property of our community during this time

Centennial, Colo.— (March 19, 2020)—Although the South Metro Fire Rescue administration office has been temporarily closed due to the COVID-19 pandemic, the South Metro Fire Marshal's Office continues to be committed to protecting the lives and property of our community during this time.

The Fire Marshal's office will continue to operate and provide services to the community – with some alternations to business operations. This includes:

- The Development and Construction team continuing to conduct plan reviews, issuing permits, and conducting field inspections via South Metro's normal processes. All members can still be reached by email and phone, as they normally would, and we even have some options to conduct virtual meetings with customers needing some additional assistance with their projects. There may be some slight disruptions to services that inherently come with team members working remotely, but South Metro is striving to limit any diminished services. However, this is a dynamic situation and future decisions may be made to limit exposure of South Metro personnel and the community.
- South Metro has temporarily suspended code compliance (existing building) inspections. However, the Fire Marshal's Office will still investigate any code compliance complaints/concerns any of our operations personnel or community members identify. If you have any questions pertaining to routine fire and life safety systems inspection, maintenance, and testing (ITM) processes while balancing COVID-19 concerns, please contact the South Metro Fire Marshal's Office for guidance. Each case is different, and our team members will be happy to assist with navigating you through next steps.
- South Metro Fire Rescue's investigations unit is staffed normally and will respond to all calls for service. We are still processing open records requests for incident, property assessments, and investigation reports through our normal means via our website request form (<https://www.southmetro.org/467/Open-Records-Requests>).

If you have any questions or concerns for the Fire Marshal's Office, please contact our office at 720-989.2230 and a team member will be back in touch with you as soon as possible.



###

About South Metro Fire Rescue

South Metro Fire Rescue (SMFR) is committed to helping the community it serves, including approximately 300 square miles in Douglas, Arapahoe and Jefferson counties. With 29 stations in the south metro area, SMFR provides emergency and prevention services to approximately 540,000 residents and thousands more who come into our communities to work. Specifically, SMFR serves the cities of SMFR serves the cities of Bow Mar, Castle Pines, Centennial, Cherry Hills Village, Columbine Valley, Foxfield, Greenwood Village, Littleton, Lone Tree, and Parker, as well as Castle Pines Village, Highlands Ranch, Louviers, Centennial Airport, the Denver Tech Center, Inverness, and the Meridian Office Park as well as unincorporated portions of Arapahoe and Douglas counties. South Metro is also an “internationally accredited agency,” a distinction given to fire and rescue services that meet rigorous standards for service and management best practices. For more information, please visit <http://www.southmetro.org>.